

Schoon Tech LLC

Capability Statement — Sarah Schoonmaker, Principal Consultant

Entity name	Schoon Tech LLC
Entity type	Limited Liability Company (single-member)
Engagement model	Corp-to-corp (C2C)
Based in	Parsippany, NJ — remote & onsite
Experience	6+ years, technical delivery & application support
W-9	Available immediately upon request
Insurance	General liability & professional liability (E&O)
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Core Consulting Practice Areas

- Technical Project & Delivery Management** — Agile/Scrum leadership, sprint planning, scope and roadmap execution, cross-functional engineering alignment, Jira/Confluence administration, SLA/OLA management, and risk mitigation.
- Application & Production Support Engineering** — Tier 2/3 incident triage, high-volume ticket lifecycle management, root cause analysis, SQL data inspection, log analysis, runbook and SOP standardization, and MTTR reduction.
- Full-Stack Engineering** — Python (FastAPI, Flask), JavaScript/TypeScript, React, Next.js, Node.js, RESTful APIs, microservices, SQL (PostgreSQL/MySQL), and Linux/Bash automation.
- AI Automation & Data Governance** — Anthropic Claude API integration, agentic prompt engineering, RAG architectures, identity & access management (IAM), GDPR compliance auditing, and least-privilege verification.

Technical Stack

Python · SQL · React / Next.js · REST APIs · Claude API · IAM / GDPR

Track Record

99.9%	Uptime SLA enforced across high-availability production systems
50%	Reduction in manual triage time via Claude API workflow automation

- 25% Reduction in ticket escalation volume after runbook standardization
- 98% Execution accuracy across SQL validation & access-policy auditing

Professional Experience

Technical Project Manager & Application Support Lead — Inspyr Solutions (W-2, placed at an enterprise e-commerce/technology client), Jan 2025–Present. Governs technical delivery, Tier 2 application support, and data access compliance across high-volume Jira workflows; integrated Claude API automation to classify and validate access requests, cutting manual triage time by 50%.

Sr. Application Support Engineer & Technical Project Lead — MES Capital, Oct 2020–Dec 2024. Led Tier 2/3 production support for SaaS financial analytics platforms, enforcing a 99.9% uptime SLA; architected Python diagnostics and React dashboards that cut MTTR by 50%.

Full-Stack Software Engineer — Colgate-Palmolive, Jul 2019–Sep 2020. Built and maintained distributed backend microservices in Node.js; reduced production release errors by 30% through log-driven root cause analysis.

Education

M.S., Computer Science — Stevens Institute of Technology
B.S., Finance — University of Denver

Procurement Notes

Schoon Tech LLC engages exclusively on a corp-to-corp basis and does not require sponsorship or benefits administration. Certificate of insurance, signed W-9, and references are available on request to support vendor onboarding.